



# RETURNS FORM

Do you need to return something? Simply fill out the form and send it back to us together with the item(s) in their original condition and packaging. Please contact us via [helpdesk@yehwang.com](mailto:helpdesk@yehwang.com) within 48 hours of receiving your delivery and return the items within 14 days of receiving your delivery.

Please note that sale items are excluded from our return policy.

## PERSONAL INFORMATION

Order number: \_\_\_\_\_

Company name: \_\_\_\_\_

Contact name: \_\_\_\_\_

Email address: \_\_\_\_\_

Product Code	Qty	Reason Code	Handling Services Code

### Reasons for Returns Code:

1. Poor quality / Faulty product
2. Incorrect item received
3. Looks different to image on site

### Handling Services Code:

1. Alternative products
2. Credit
3. Other, namely....

## RETURN COSTS

Return costs are for your own account. When products contain manufacturing defects, are damaged or are incorrectly delivered AND you notify us of these issues within 48 hours of receiving your delivery, the return costs will be returned to you.

## RETURN ADDRESS

YEHWANG  
Galvanistraat 90  
6716 AE EDE  
The Netherlands